

Expert Services

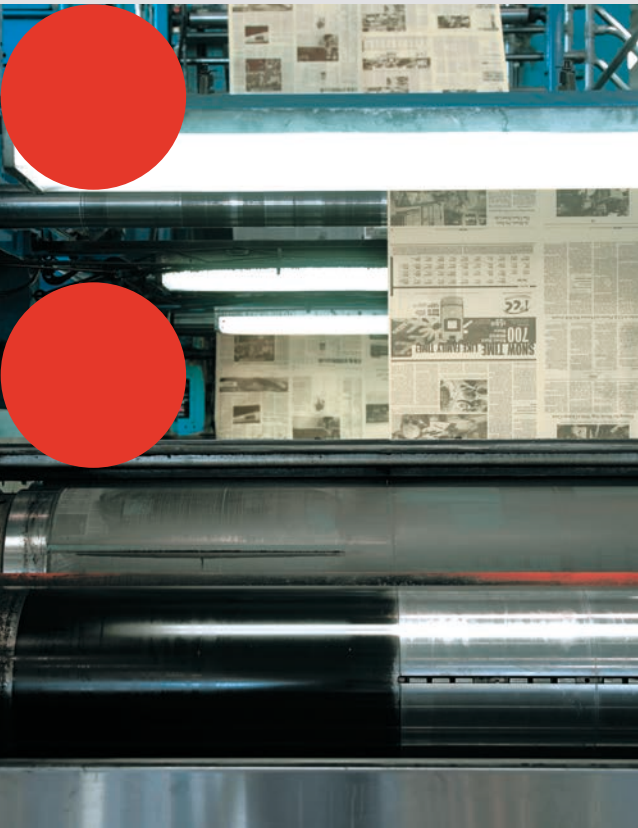
When it comes to your business, you're the expert. You know every nuance of your operation. At the same time you have major issues to deal with such as market fluctuations and finding newer, more varied ways to grow your business. Yet you also know that having a streamlined, highly productive operation is key to achieving your goals. What do you do?

Turn to another set of experts: Agfa Graphics Expert Services.



STAY AHEAD. WITH AGFA GRAPHICS.

Expert Services



Agfa Graphics' know-how at your service.

You'll have peace of mind knowing that your operation is running at peak performance. Our IQA—ISO Quality Assist—will see to it that your quality assurance procedures meet the most stringent industry standards. Our advanced CtP installation and integration services will allow you to achieve maximum production efficiency with few to zero errors.

We'll bring your staff up to speed with expert training and cross training so that your entire workflow never skips a beat. And your employees feel more valued. There is always more you can do to make your business more profitable. Our consultancy team will help you find every opportunity—from the first client contact to the final delivery—to make sure that more of what you earn goes directly to the bottom line.

Talk to us. Let us provide our Expert service so you can spend more time using yours.

Quality Control

Agfa Graphics Expert Services' IQA (ISO Quality Assist) ensures that you are operating under strict ISO industry standards. You'll have total quality control. IQA gives you and your customers the guarantee that the output quality is fully under control and that your quality can be repeated consistently.

IQA's modular design takes the needs of different organizations into account. These modules address imaging quality, plate uniformity and tone curve, system setup, daily quality control, RIP profiling, color space, dot loss on press, water analysis, Agfa Press Room Solutions compatibility and Agfa fountain curve.

Pre-Press IQA guarantees a standardized and reproducible CtP system output quality in accordance with ISO 12647-3. It verifies your CtP output quality. While this program is performed during standard installation, it can also be used to verify the quality of older or previously installed CtP systems.

Pre-Press Plus IQA manages quality perception based on Pre-Press IQA. The Pre-Press Plus IQA is facilitated at the Advantage N production site with your engines and your operators and specialists. It follows the Pre-Press IQA CtP output quality verification process. In addition it gives you the additional benefit that you can witness where and how your engine is being assembled and audited.

Pre-Press IQA 4You is your in-house version of Pre-Press IQA program. It is designed for the daily control of your CtP output quality.

Press IQA assesses and adjusts print quality for consistent, predictable output and this in conformity with ISO 12647-3.

Press Plus IQA is an extended version of the Press IQA that includes RIP profiling for print-quality optimization.

Fountain IQA assesses the water quality and the water setup curve and its conformity with ISO 12647-3. After the analysis, recommendations will be given for dosing of fountain additive and buffer capacity.

Fountain Plus IQA is an extension of the Fountain IQA module. It includes water setup curves for the Agfa Press Room Solutions. This to guarantee optimum printing results with Agfa fountain additives.

Fountain IQA 4You sets up a procedure for daily quality control of your process water and fountain solution.



Consultancy

Maybe you produce a constant flow of high-volume work. Maybe you specialize in fast-turnaround short runs. Or maybe you produce high quality jobs. Your business is unique and so are your issues. That's why you need knowledge and assistance that's tailored to your organization.

Agfa's consultative and educational services give your organization the expertise it needs to be productive, profitable and knowledgeable about the latest technological advancements and industry trends. Let Agfa experts examine your current workflow, pinpoint inefficiencies and give you recommendations that help you reach your production goals. Our Expert Services include strategic implementation of workflow technology, color management, ink saving solutions, project management, as well as employee interaction to help assess issues.

Workflow analysis identifies the best technology for your operation. It looks at automatic exchange of data between the different stages of the workflow to eliminate errors, lessen manual interventions and provide better monitoring, reporting and overall control. It considers the use of Cloud Services, MIS, CMS, Press Control Systems, Tracking & Reporting Systems, Planning & Scheduling Systems and Agfa production systems.

Color Systems analysis determines which technology would best accomplish your goals with predictable colorimetric results. A strategic approach to color technology uses industry standards for more efficient and predictable results.

Ink Saving Solutions provide higher ink savings and a reduced risk of print-through on thinner substrates. You'll learn how to shorten the time it takes for the first print OK, correct neutral balance and reduce the risk of set-off for cleaner prints with fewer handling problems.

Project Management. Agfa Graphic's highly trained consultants will guide you how to deliver a project in a timely and cost-effective manner, by project budgeting, planning, monitoring, steering and performing change control and risk management.



CtP Advanced Installation and Integration

We make CtP easy. We also give you more. Our advanced program goes beyond standard installation to give you more of what you need for optimal plate production. Choose from five advanced installation modules.

All Agfa CtP systems are calibrated in accordance with Agfa's unique IQA. However, if you have multiple engines with different capabilities it is best to have **Multiple Engine Matching**. This provides image consistency when you are using different CtP systems to produce a single job. It also gives you the flexibility of choosing whichever platesetter is free when you need plates quickly or to split one job over more than one CtP engine when deadlines are running short.

Punch Bender & Plate Alignment not only integrates the bender with the platemaker but also adds image adjustment and objects such as cross marks to secure optimal plate processing. The result: optimal process flow with minimal plate waste.

Additional plate formats (for Advantage N-DL or TR systems) adds different page-size formats and FlexTrays to give you the flexibility to produce a wider variety of print projects.

The additional resolutions installation module gives you — in addition to your default imaging resolution — the possibility to install any additional resolution between 900 and 2540 dpi. This “seamless” choice gives you full control of the quality you are aiming for and let you produce a greater variety at work.

Increase your efficiency and productivity by integrating your plate sorter into the Agfa workflow with the CtP system. That's what you get with Expert Services **Plate Sorter Integration**.

Training

You're in a demanding, high pressure business. You can't afford a single glitch. Even when you use the most reliable products, things happen. To prevent or minimize downtime you need a highly skilled and trained staff.

Academy provides your team with the knowledge and expertise it takes to create efficient, quality-controlled processes that allow you to deliver top-quality products to your customers.

Operator training extends training for the Advantage N to additional groups of five—beyond the five you receive during standard installation.

Customer Service Training prepares your team to handle first-line service interventions to considerably shorten correction time and cost should an equipment problem occur. It also provides insight into engine mechanics, pneumatics and electronics—a valuable knowledge base for your staff.

Advanced Customer Service Training takes your team beyond the first line to learn advanced maintenance & service on your Agfa Graphics' newspaper CtP equipment.

