

Rai: your AI assistant for faster, smarter access to Agfa's service documentation

With over 5000 documents, Agfa's service library is a treasure trove of Agfa expertise for our service engineers and dealers. To help you get the most from this extensive resource, we've created an artificial intelligence (AI)-powered assistant: Rai. This large language model (LLM) chatbot understands and responds your questions in multiple languages and gets you to the documents¹ you need – instantly.

The right documents, in no time

Finding the right answer in Agfa's comprehensive service library can take time. Rai changes that by giving you:

- **Fast and easy access:** the entire Agfa Radiology service documentation library (DR, CR and hardcopy) is at your fingertips!²
- **Simplicity:** Using Rai is simple. Its appearance and user experience are very similar to those of other well-known chatbots, such as ChatGPT and Copilot.
- **Smart search in your language:** Rai understands and responds in multiple languages.
- **Flexibility:** Rai works on your desktop, laptop or mobile device, via the most common web browsers³, anywhere with an internet connection.

"It significantly reduces standard search times in my daily work as a technical supporter."

Agfa Remote Support Specialist

"Rai is easy to use and provides accurate answers very quickly, along with relevant references. This makes it so efficient to use."

Agfa Field Service Engineer

"Searching for the right information is half the battle in the field. This is a very useful tool."

Agfa Field Service Engineer



**Meet Rai:
your personal
document
assistant**

Access to RAI is exclusively available to Agfa service personnel, authorized partners, and certified biomedical engineers at customer sites covered by a Platinum BioMed SMA agreement with Agfa. For pricing details and to obtain your unique login, please contact your Agfa Regional Service Manager.

¹ Rai does not translate the documentation, which is available only in English.

² Rai excludes documentation for end-of-life service solutions.

³ Recommended browsers: Google Chrome or Mozilla Firefox.