

Rai: your AI assistant for faster, smarter access to Agfa's service documentation

With over 5000 documents, Agfa's service library is a treasure trove of Agfa expertise for our service engineers and dealers. To help you get the most from this extensive resource, we've created an artificial intelligence (AI)-powered assistant: Rai. This large language model (LLM) chatbot understands and responds your questions in multiple languages and gets you to the documents¹ you need – instantly.

The right documents, in no time

Finding the right answer in Agfa's comprehensive service library can take time. Rai changes that by giving you:

- **Fast and easy access:** the entire Agfa Radiology service documentation library (DR, CR and hardcopy) is at your fingertips!²
- **Simplicity:** Using Rai is simple. Its appearance and user experience are very similar to those of other well-known chatbots, such as ChatGPT and Copilot.
- **Smart search in your language:** Rai understands and responds in multiple languages.
- **Flexibility:** Rai works on your desktop, laptop or mobile device, via the most common web browsers³, anywhere with an internet connection.



**Meet Rai:
your personal
document
assistant**

Access to RAI is exclusively available to Agfa service personnel, authorized partners, and certified biomedical engineers at customer sites covered by a Platinum BioMed SMA agreement with Agfa. For pricing details and to obtain your unique login, please contact your Agfa Regional Service Manager.

**"It significantly reduces
standard search times in my
daily work as a technical
supporter."**

Agfa Remote Support Specialist

**"Rai is easy to use and
provides accurate answers
very quickly, along with
relevant references. This
makes it so efficient to use."**

Agfa Field Service Engineer

**"Searching for the right
information is half the battle
in the field. This is a very
useful tool."**

Agfa Field Service Engineer

¹ Rai does not translate the documentation, which is available only in English.

² Rai excludes documentation for end-of-life service solutions.

³ Recommended browsers: Google Chrome or Mozilla Firefox.