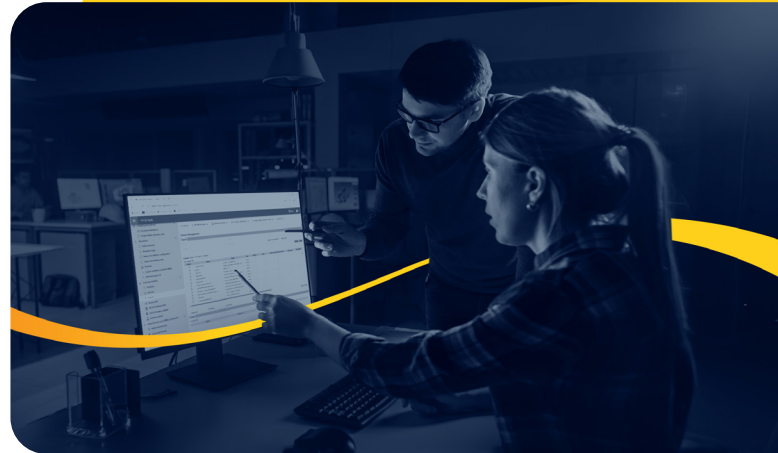


**ENTERPRISE IMAGING CONTINUAL CARE
SERVICE PROGRAM**

Set Up for Success from Day One and Beyond



At AGFA HealthCare, we're committed to your long-term success. With our Continual Care Service Program, you can realize maximum value from your Enterprise Imaging platform, through targeted clinical and operational engagements and expert consultations from go-live onward.

This outcomes-driven program delivers more than standard maintenance: it provides you with a full suite of services that enhance performance, tailor configurations to your unique needs, and drive consistent improvements from the start. Through expert training, seamless integrations, and dedicated support, you can fully leverage your Enterprise Imaging platform to achieve optimal performance and integration.

Benefits

- **Maximize your system performance** with ongoing optimization and customization.
- **Enhance the user experience** with focused training, tips, and workflow support.
- **Leverage dedicated support** for configuration and workflow adjustment.

Services

- User training and practical tips.
- Support for Hanging Protocols.
- System configuration and workflow consultation.
- Report adjustments and technical assistance.

The Continual Care Service Program keeps your imaging infrastructure efficient and reliable, streamlining operations and enhancing the effectiveness of your Enterprise Imaging Platform from day one and beyond.

Tailored Engagements

Each onsite engagement is designed to deliver measurable impact through direct collaboration with your lead system administrators and clinical champions. Sessions are tailored to your facility's evolving needs, focusing on optimizing workflows, identifying friction points, and aligning system configurations to support your long-term clinical and operational success.

The Continual Care Service includes:

- Two outcome-driven engagements per year, each consisting of:
 - Three full onsite days with an AGFA HealthCare Clinical Specialist.
 - Remote consultation and configuration support with an AGFA HealthCare Technical Specialist.
 - A clear, actionable agenda to ensure transparency and alignment on success measures.

Meaningful Outcomes

- **Empower Your Team:** Refresher training sessions that boost confidence and maximize system usage for both clinical and administrative staff.
- **Solve Real Challenges:** Targeted support to address and resolve clinical and technical issues that may be impacting efficiency or user experience.
- **Optimize Workflows:** Post-go-live insights to refine processes and improve operational outcomes.
- **Tailor Your Configuration:** Targeted system adjustments, defined in partnership with your clinical champions, that better support your care delivery.
- **Deliver Clear Recommendations:** A collaborative review and formal documentation of findings, next steps, and strategic recommendations.



We don't just provide support, we partner with our customers to help users get the most of their Enterprise Imaging platform.

Contact us!

<https://www.agfahealthcare.com/contact/>

👍 **We feel confident that AGFA HealthCare supports us in our ongoing ambition to deliver all care for all patients.”**

RJ Merck

Radiology IT Supervisor,
Zuckerberg San Francisco General Hospital

AGFA 
HealthCare

AGFA and the Agfa rhombus are registered trademarks of Agfa-Gevaert N.V., Belgium or its affiliates. Continual Care is a trademark of Agfa HealthCare N.V., Belgium. All rights reserved. All information contained herein is intended for guidance purposes only, and characteristics of the products and services described in this publication can be changed at any time without notice. Products and services may not be available for your local area. Please contact your local sales representative for availability information. AGFA HealthCare diligently strives to provide as accurate information as possible but shall not be responsible for any typographical error. © 2026 AGFA HealthCare N.V.