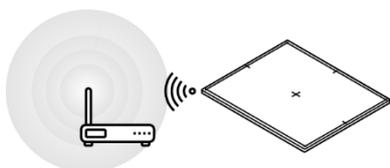


Image recovery

Problem: an image is acquired using a DR detector, but not displayed in the examination.



WARNING:
Do not power off the DR detector or the X-ray system! The image will be lost.

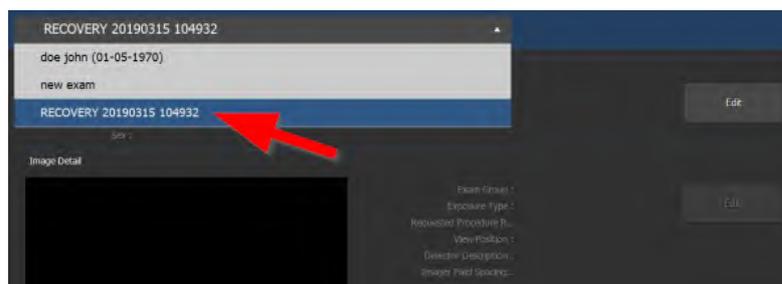


1. Check Wifi connection status and put DR detector close to the Wifi access point or to the mobile X-ray unit.

2. Select another empty thumbnail for the same DR detector. Create one if none is available.

This allows the system to receive the missing image from the detector.

3. In the title bar, a new examination containing the recovered image should appear.



Transfer the image to the right patient using the **Transfer Session** button in the Examination window.

To restart NX, go to the **MUSICA Acquisition Workstation Control Center > NX** and click **Restart NX Completely**.

4. If image does not show up on NX after 3 minutes, restart NX

To turn off the detector, remove the battery. To turn on the detector, insert the battery.

5. If the image still does not show up on NX, restart the detector.

The image cannot be recovered. Contact your local support organization to investigate the problem.

Starting the detector

Do not use a sharp object or pen/roller ball to operate the **power button** of the detector!

While starting the detector, keep it out of reach of the **infrared port** that is connected to the NX workstation!

Image recovery

Problem: an image is acquired using a DR detector, but not displayed in the examination.



WARNING:

Do not power off the DR detector or the X-ray system! The image will be lost.



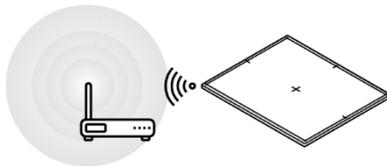
WARNING:

Do NOT select a thumbnail for another DR detector! The image will be lost.



WARNING:

Do NOT restart NX! The image will be lost.



1. **Check Wifi connection status and put DR detector close to the Wifi access point or to the mobile X-ray unit.**

This initiates an image recovery process from the detector.



2. **In the thumbnail the recovered image should appear.**

To restart NX, go to the **MUSICA Acquisition Workstation Control Center > NX** and click **Restart NX Completely**.

3. **If image does not show up on NX after 10 minutes, restart NX and restart the detector.**

The image cannot be recovered. Contact your local support organization to investigate the problem.

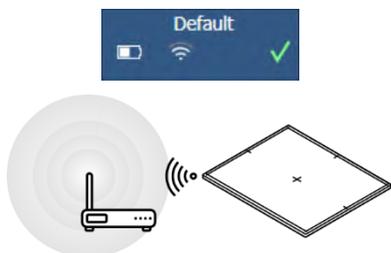
Image recovery

Problem: an image is acquired using a DR detector, but not displayed in the examination.



WARNING:

Do not power off the DR detector or the X-ray system! The image will be lost.

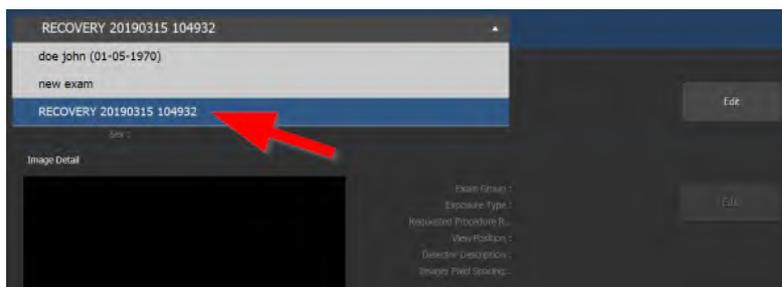


1. Check Wifi connection status and put DR detector close to the Wifi access point or to the mobile X-ray unit.

2. Select another empty thumbnail for the same DR detector. Create one if none is available.

This initiates an image recovery process from the detector.

3. In the title bar, a new examination containing the recovered image should appear.



Transfer the image to the right patient using the **Transfer Session** button in the Examination window.

To restart NX, go to the **MUSICA Acquisition Workstation Control Center > NX** and click **Restart NX Completely**.

4. If image does not show up on NX after 3 minutes, restart NX

5. If the image still does not show up on NX, restart the detector.

The image cannot be recovered. Contact your local support organization to investigate the problem.

Starting the detector

Do not use a sharp object or pen/roller ball to operate the **power button** of the detector!