AGFA HealthCare Managed Services

Patching and Endpoint Managed Services

Improve your cybersecurity practices and the performance while freeing up staff to focus on high-impact tasks

That's life in flow.

AGFA HealthCare

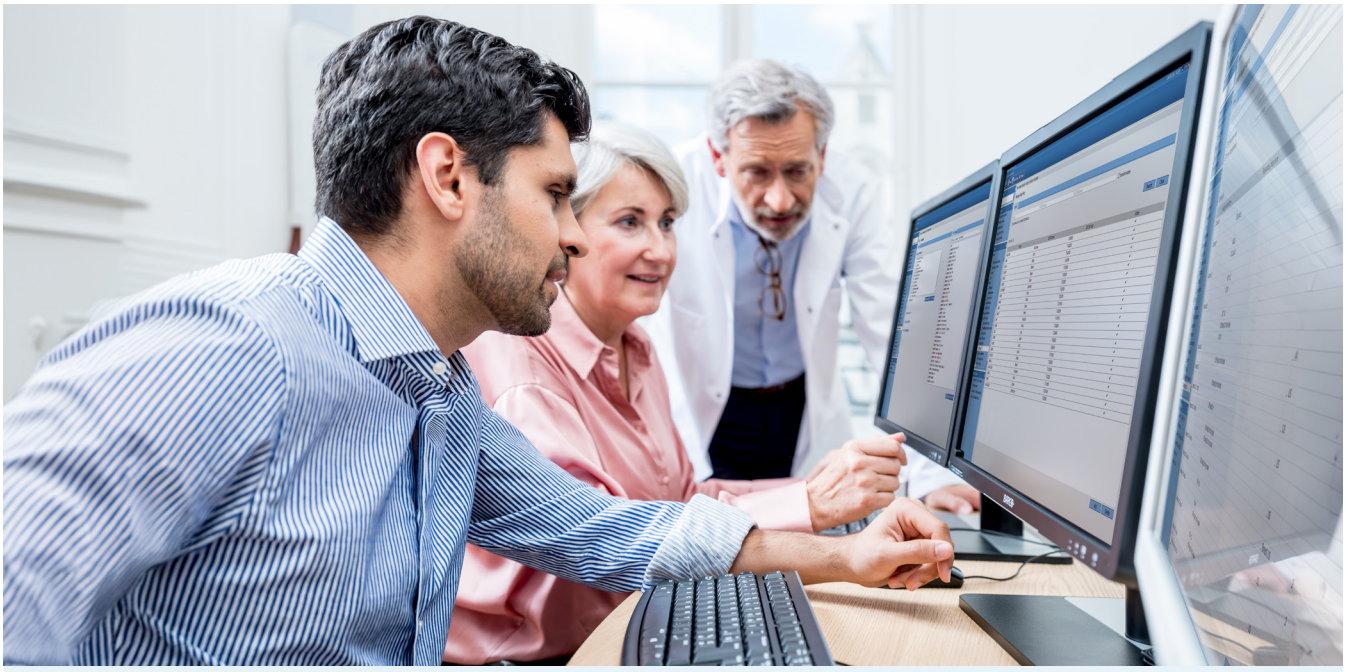
Patching and Endpoint Managed Services

Improve your cybersecurity practices and the performance of your AGFA HealthCare systems while freeing up staff to focus on high-impact tasks

Hospitals cannot underestimate the need to keep data and devices secure. Even a small gap can create a vulnerability to anything from malware to a distributed denial of service (DDoS) attack.

While implementing a full cybersecurity program can be daunting, there are certain, basic actions hospitals can take to 'move the security needle' in the right direction and deliver a noticeable impact. Ensuring you are using the latest software and security updates from your operating systems and anti-virus providers is key.

However, installing patches and managing anti-virus protection for your many IT solutions and medical devices can be a significant drain on your time and resources. With Patching and Endpoint Managed Services, you can maintain the productivity and security practices of your AGFA HealthCare solutions, while freeing up IT staff to focus on their high-impact tasks.



Ransomware attacks: the high cost of unpatched systems

In 2017, WannaCry ransomware impacted healthcare organizations around the world. According to Forbes magazine, this was the first-time medical devices in US hospitals were hit by ransomware[1]. In the UK, WannaCry disrupted services across one-third of NHS trusts, costing it £92 million from lost output and IT expenses[2]. According to a government report, "All NHS organizations infected by WannaCry had unpatched or unsupported Windows operating systems, so were susceptible to the ransomware."

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Forbes magazine

[1] https://www.forbes.com/sites/thomasbrewster/2017/05/17/wannacry-ransomware-hit-real-medical-devices/
[2] https://www.gov.uk/government/publications/securing-cyber-resilience-in-health-and-care-october-2018-update

Leverage AGFA HealthCare's expertise and resources

Patching and **Endpoint Managed Services** bundles two key services, to help reduce your risk of system downtime while improving the performance of your AGFA HealthCare systems.

Patching

With the Patching service, we schedule and apply 3rd party operating system software patches to your AGFA HealthCare system, for Oracle® Linux®, Microsoft Windows®, and VMWare®. Before installing the patch, we first check to ensure that it won't impact the performance of your AGFA HealthCare system.

We deliver patching best practices, including:

- **Patching from a single console:**
  We deploy patching via an automated tool, from a single console.
- **Prioritizing patches:**
  Our patch deployment policy takes into account the solution stack, so that the most relevant and necessary patches are applied.
- **Standardizing the patching process:**
  Our patching process is standardized across the AGFA HealthCare environment, with a categorized endpoint management solution.
- **Testing patches before deployment:**
  Only validated patches are applied. We also determine which patches are essential and when it is most appropriate to install them.

Endpoint Protection

Configured for each of your AGFA HealthCare systems, the Endpoint Protection service handles implementation and updates of our dedicated AGFA HealthCare anti-virus and malware protection.

- The AGFA HealthCare anti-virus software is updated daily. Updates may also be released sooner if a known issue appears.
- We inform you of any events, and you take the necessary actions to secure your systems.
- If you prefer to use your own anti-virus solution, you can still use the Patching service.

Global Remote Incident Prevention (GRIP®) + Patching and Endpoint Managed Services

Patching and Endpoint Managed Services is an ideal add-on to our GRIP® Managed Services, which offer continuous monitoring of your system parameters, to help detect issues and prevent incidents.

Powered by the AGFA HealthCare Monitoring Framework (AMF) platform, which is integrated into our product landscape and service portal, it allows you to go beyond "out of the box" IT infrastructure monitoring and more closely monitor your AGFA HealthCare solutions.

Discover how AGFA HealthCare supports your Enterprise Imaging strategy

Reach out to your dedicated AGFA HealthCare Client Executive
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www.agfahealthcare.com

Enterprise Imaging Platform

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