



AGFA
RADIOLOGY
SOLUTIONS

CMDB Enrichment Agent (CEA) for MUSICA[®] Workstations

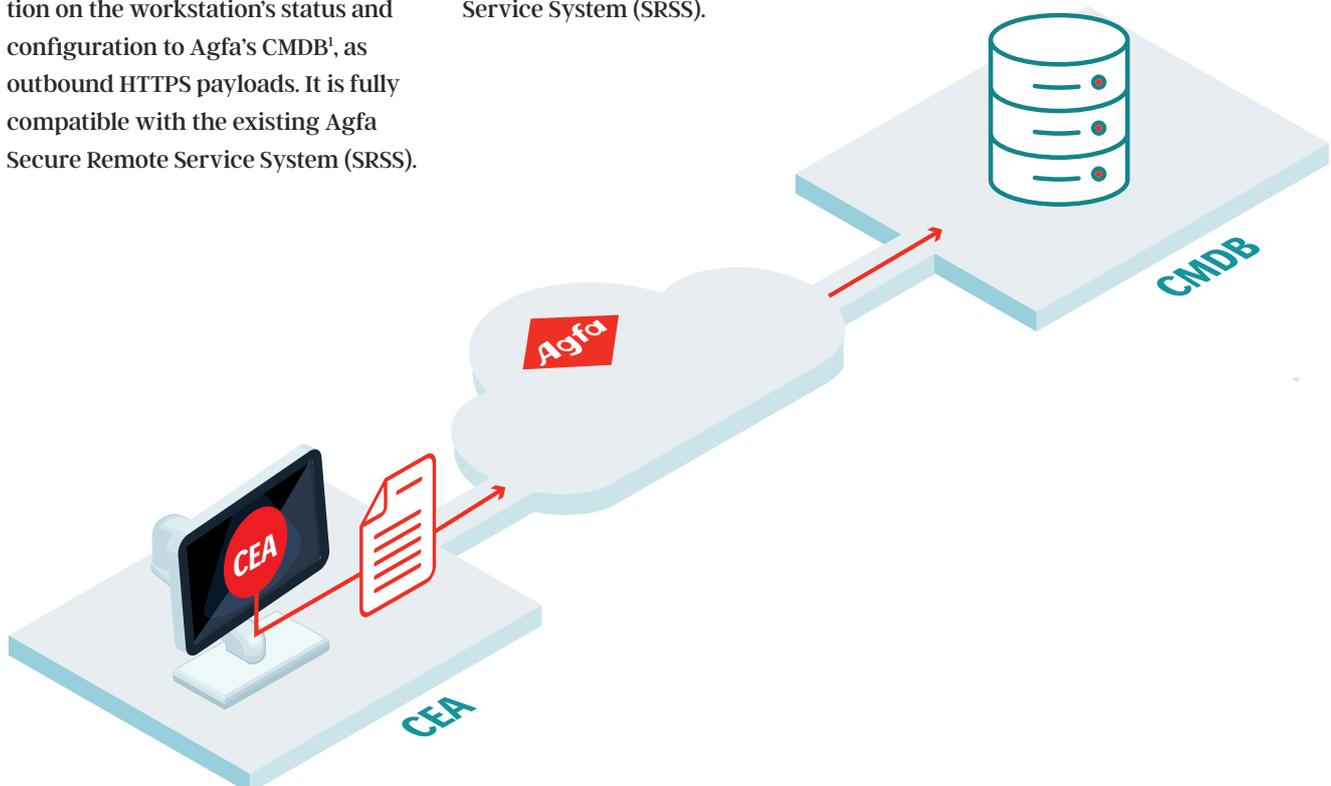
With the CMDB Enrichment Agent (CEA), Agfa Radiology Solutions is putting its proven technical expertise to work to enable more efficient, seamless and secure transfer of machine data from your hospital's MUSICA® Workstations ('NX Workstations') to Agfa's service team.

This provides Agfa with a more up-to-date view on each machine's status and configuration. The service team can thus deliver enhanced service and maintenance, more quickly, effectively and securely, to help keep operations running smoothly.

Outbound technical data transfer

The CEA is a small software component that can be installed on MUSICA® Workstations, enabling them to send technical information on the workstation's status and configuration to Agfa's CMDB¹, as outbound HTTPS payloads. It is fully compatible with the existing Agfa Secure Remote Service System (SRSS).

To enable the outbound transfer, the MUSICA® Workstation must have access to the internet or be connected via the Agfa Secure Remote Service System (SRSS).



Ensuring best practices for data protection

Data protection is paramount to the healthcare sector, and thus to Agfa.

In this document, we want to highlight the best practices Agfa has put in place around:

- Data security and privacy
- Data collection
- Data transfer
- Data access

Data security and privacy

The CEA involves only the transfer of technical machine data. No personal or patient data of any kind is accessed or transferred.

Data collection

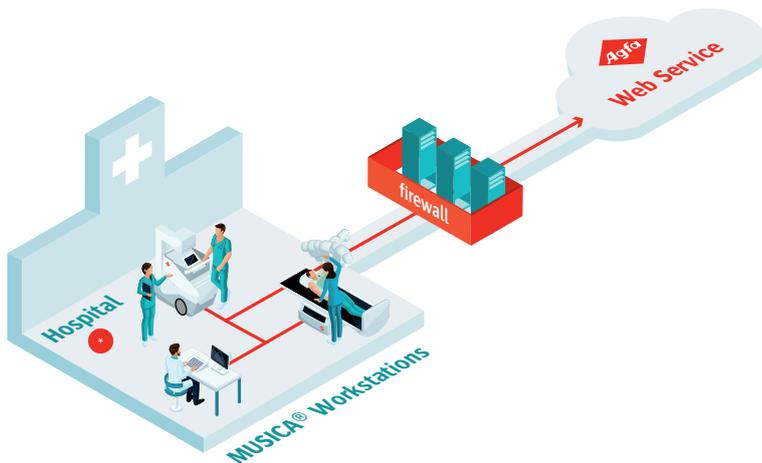
The CEA installed on each MUSICA® Workstation collects technical data from that workstation, and from the

peripheral devices on the workstation's private network.

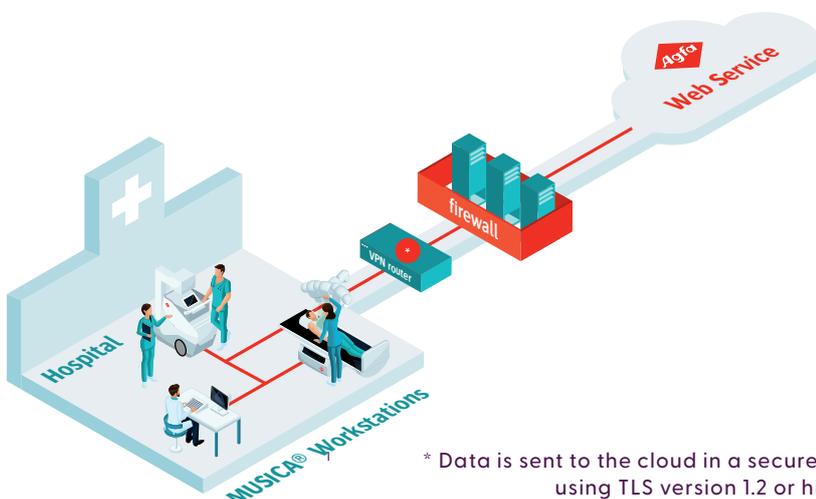
Data collected includes:

- Information on the current version of the Agfa software installed on the workstation and peripheral devices;
- Information on the third-party software and/or firmware installed on the workstation and peripheral devices;
- The hardware configuration of the workstation and peripheral devices;
- The metadata linked to the workstation and peripheral devices.

Direct connection towards Agfa Web Service, no VPN



Direct connection towards Agfa Web Service, VPN required



* Data is sent to the cloud in a secure way, using TLS version 1.2 or higher.

Data transfer

With the CEA, the machine data is transferred to Agfa's CMDB, via an outbound transfer from the MUSICA® Workstation. It thus requires only an outbound connection.

Payloads can be securely sent directly over the Internet.

Alternatively, if the MUSICA® Workstation does not have direct internet access, payloads can be securely sent over SRSS.

Data access

Only Agfa service personnel will have access to the data collected, for the purpose of improving the efficiency of the service we provide you. The data will not be accessible externally.

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