

Keep your  
service excellence  
up to date



**AGFA**  
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SOLUTIONS

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# Get to know the maintenance packages

	Platinum	Gold	Silver	Bronze
Remote support	✓	✓	✓	✗
Software updates	✓	✓	✓	✓
Preventive maintenance Parts	✓	✓	✓*	✓
Preventive maintenance Labor	✓	✗	✓	✓
Corrective maintenance Parts	✓	✓	✗	✗
Corrective maintenance Labor	✓	✗	✓	✗
Tube warranty	Optional	Optional	Optional	✗
Detector warranty	Optional	Optional	Optional	✗

\*Only mandatory parts during preventive maintenance.

**Our Customer Care Center also offers individual solutions for: technical support, application support, spare parts, and other services.**