



It's All About Your Business

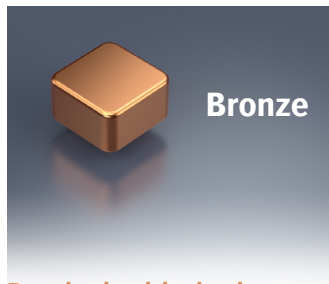
A set of four services, to keep your
radiology department at its level best



Continuity counts

Radiology is pivotal to your healthcare workflow, clinical quality and patient satisfaction. You need to have full confidence that everything is running at its level best. Especially your high-end DR solutions. They promise you a lot: faster imaging, more exams each day, a smoother workflow, happier patients. But unforeseen failures can disrupt these benefits.

Which package will you choose?



Bronze

Regular health checks support optimal utilization and confidence

Choose our Bronze package and we'll keep an eye on your DR solution with regular inspections and system maintenance. Our dedicated engineers will perform health checks to minimize the risk of interruptions and surprises.

- ✓ Regular inspection and maintenance, for optimum reliability
- ✓ The latest updates, supporting your productivity
- ✓ Enhanced functionality with hot fixes, etc.
- ✓ Remote services, ready when you need assistance



Silver

Need a repair? We'll fix it!

With the Silver program, when something isn't working right with your Agfa DR, you know who to call. Our certified engineers will take care of your repairs. Plus, you get the same, regular qualified health checks and updates as the Bronze program for higher productivity and minimized breakdowns.

- ✓ Labor for repairs by our qualified engineers, for expert system care
- ✓ Regular inspection and maintenance, for optimum reliability
- ✓ The latest updates, supporting your productivity
- ✓ Enhanced functionality with hot fixes, etc.
- ✓ Remote services, ready when you need assistance



Gold

Cost control for parts and components

The Gold program shields you against the unexpected cost of replacing parts and components. If it breaks, we'll replace it with certified Agfa parts. The program also provides the same qualified health checks and updates as the Bronze program keeping productivity up and disruptions down.

- ✓ Replacement of broken parts and components, with no unexpected costs
- ✓ Regular inspection and maintenance, for optimum reliability
- ✓ The latest updates, supporting your productivity
- ✓ Enhanced functionality with hot fixes, etc.
- ✓ Remote services, ready when you need assistance

The Gold program can be activated for different device combinations: base only, base + detector, base + tube, or base + detector + tube.



Platinum

All-in means optimal continuity

Our Platinum program for your Agfa DR helps you ensure business continuity, and effectively manage both your assets and your costs. Material and labor are both covered, while proactive maintenance and updates maximize your productivity and your system's lifetime.

- ✓ Labor costs for repairs by our qualified engineers, for expert system care
- ✓ Replacement of broken parts and components, with no unexpected costs
- ✓ Regular inspection and maintenance, for optimum reliability
- ✓ The latest updates, supporting your productivity
- ✓ Enhanced functionality with hot fixes, etc.
- ✓ Remote services, ready when you need assistance

The Platinum program can be activated for different device combinations: base only, base + detector, base + tube, or base + detector + tube.

Agfa Services Maintenance Agreements: It's about your business!

For more information on Agfa, please visit our website on www.agfa.com ■

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