

Agfa HealthCare Customer Training



Program Guide

Mission and Vision

At Agfa HealthCare, our mission and vision are part of the foundation of how we conduct our business and how we envision the future. They guide our work, shape our thinking and set our path for the decisions we make every day.



Built on six generations of imaging excellence

Agfa HealthCare's Education Vision

We believe that the ease and accessibility of supportive knowledge and training through education are the keys to achieving excellence within the synergy of technological integration, clinical knowledge, and patient care.

Agfa HealthCare's Education Mission

To build customer knowledge while maintaining a supportive positive relationship between our company and our customers throughout the installation, integration, and training processes:

- Provide innovative accommodations for varied learning styles and accessibility of classes in different formats, whether VLE (Virtual Learning Environment), on-site, classroom based, or Distance Learning Program.
- Maintain a high standard of quality in educational opportunities to promote excellence in patient care while providing continuing education credits for licensing or certification requirements where available.
- Promote customer feedback to continually improve upon the training experience and optimize the delivery of patient care.

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IMPAX Application Administration



Course Overview:

The IMPAX Application Administration Training Course (previously named IMPAX 6 System Administration Class) is a beginner course intended specifically for new user training and designed to provide a comprehensive clinical overview of the IMPAX PACS solution. The course focuses on the complexity of the IMPAX Application and includes lecture, discussion, demonstration, hands-on training and post-course testing. The course is interactive and begins with a discussion of the responsibilities of the PACS System Administrator, a lecture on the IMPAX system and Radiology workflow follows in which discussion of “real world” experience is encouraged. The student is then taken through the use and basic customization of the IMPAX Application. Upon completion of the course, the PACS System Administrator will possess the ability to address application related end user questions/problems, provide daily system maintenance (security, study, and process related) and perform basic system troubleshooting. The trainee will have the opportunity to have all specific questions answered for a powerful and effective learning experience.

Target Audience:

PACS System Administrators, Radiology IT Administrators, Professional Services personnel, Technical Services personnel. This course is offered to all Agfa HealthCare customers, commercial and government.

Prerequisites:

Working knowledge of Microsoft Windows operating systems
Thorough understanding of all radiology modalities and clinical workflow, DICOM and HL7

Credits:

23.5 ASRT Category A

IMPAX Maintenance Administration



Course Overview:

This IMPAX Maintenance Administration class builds on the skills learned in the standard Applications Administration class. The class includes an overview of the IMPAX components with in depth daily, weekly and monthly maintenance tasks including file navigation, editing and transfer, explanation of database health checks and backups, and use of maintenance scripts. Reviewing log files for troubleshooting assistance is included. Hands on service investigation and troubleshooting skills for IMPAX are emphasized. The trainee will have the opportunity to have all specific questions answered for a powerful and effective learning experience.

Target Audience:

PACS System Administrators and Radiology IT Administrators

Prerequisites:

IMPAX 6 Applications System Administration course

Credits:

16 ASRT Category A

IMPAX System Administration Certification Series



Course Description:

This IMPAX System Administration Series is a bundled certification course designed to provide certification for professionals who are engaged with the support, maintenance and day-to-day management of IMPAX systems. In order to complete the certification series, an individual must successfully pass the following courses:

Certification series includes:

- IMPAX Architecture & Fundamentals E-Learning Course
- Application Administration Classroom Training
- IMPAX Maintenance Administration Classroom Training

Participants who successfully complete the requirements for the certification will have in depth knowledge of daily, weekly and monthly tasks including file navigation, editing and transfer,

explanation of database health checks and backups, and use of maintenance scripts. Reviewing log files for troubleshooting assistance is included. Hands on service investigation and troubleshooting skills for IMPAX are emphasized. The trainee will have the opportunity to have all specific questions answered for a powerful and effective learning experience. Prerequisites for this course are a basic understanding of Microsoft Windows operating systems, Radiology Imaging Modalities and Clinical workflow.

Target Audience:

- PACS System Administrators
- Radiology IT Administrators
- Biomed Technicians

RIS System Administrator



Course Description:

The RIS System Administration course is intended as an initial training class to introduce the participants to Agfa HealthCare's RIS applications. The course includes lecture, discussion, demonstration, and extensive hands-on exercises. Participants will understand the basic components of the Agfa HealthCare RIS applications. They will also gain an understanding of the associated clinical workflow Radiology Information Systems.

Target Audience:

RIS System Administrators and Radiology IT Administrators

Prerequisites:

- Strong working knowledge of Microsoft Windows 2003 Server
- Strong understanding of Radiology modalities and workflow and HL7
- Participation in the IMPAX 6x System Administration training is very helpful, but not required
- The RIS Administrator should be scheduled for this training course prior to the go-live of Agfa HealthCare's IMPAX RIS

Credits:

22.75 ASRT Category A

TalkStation System Administrator



Course Description:

Maintenance of TalkStation hardware and software with ultimate goal to better aid in physician dictation and troubleshooting. The course reviews TalkStation components and file maintenance on the server and includes classroom lecture, lab demonstration and exercises. Course duration is 3.5 days.

Prerequisites:

Trainee should be an active member of the PACS Admin team responsible for Radiology IT maintenance and troubleshooting.

Credits:

20 ASRT Category A

Target Audience:

PACS System Administrators, Radiology IT Administrators, and IT Biomed engineers

Breast Imaging System Administrator



Course Description:

The Breast Imaging System Administration course is intended as an advanced IMPAX training class to introduce the participants to Agfa HealthCare's Breast Imaging Solution. The course includes lecture, discussion, demonstration, and super-user, applications and configuration training. Participants will understand the basic components of the Agfa HealthCare IMPAX applications with specific focus on the Breast Imaging package.

Target Audience:

PACS System Administrators, Technologists, and Radiology IT Administrators

Prerequisites:

The student will best benefit from a basic understanding of:

- Microsoft Windows operating systems
- Radiology imaging modalities
- Clinical workflow
- IMPAX System Administration Course

Credits:

20.5 ASRT Category A

Imaging System Administration Certification



Course Description:

The Imaging System Administration Certification course is designed to provide certification for professionals who are engaged with the support, administration and day to day management of the Agfa HealthCare CR/DR products. After completion of this course the individual will have thorough understanding of NX workstation, Image Plates, Grids, Image Processing, Dose & Techniques and License Management. Hands on service investigation and troubleshooting are emphasized.

Target Audience:

PACS System Administrators, Radiology IT Administrators, and BioMed Technicians

Prerequisites:

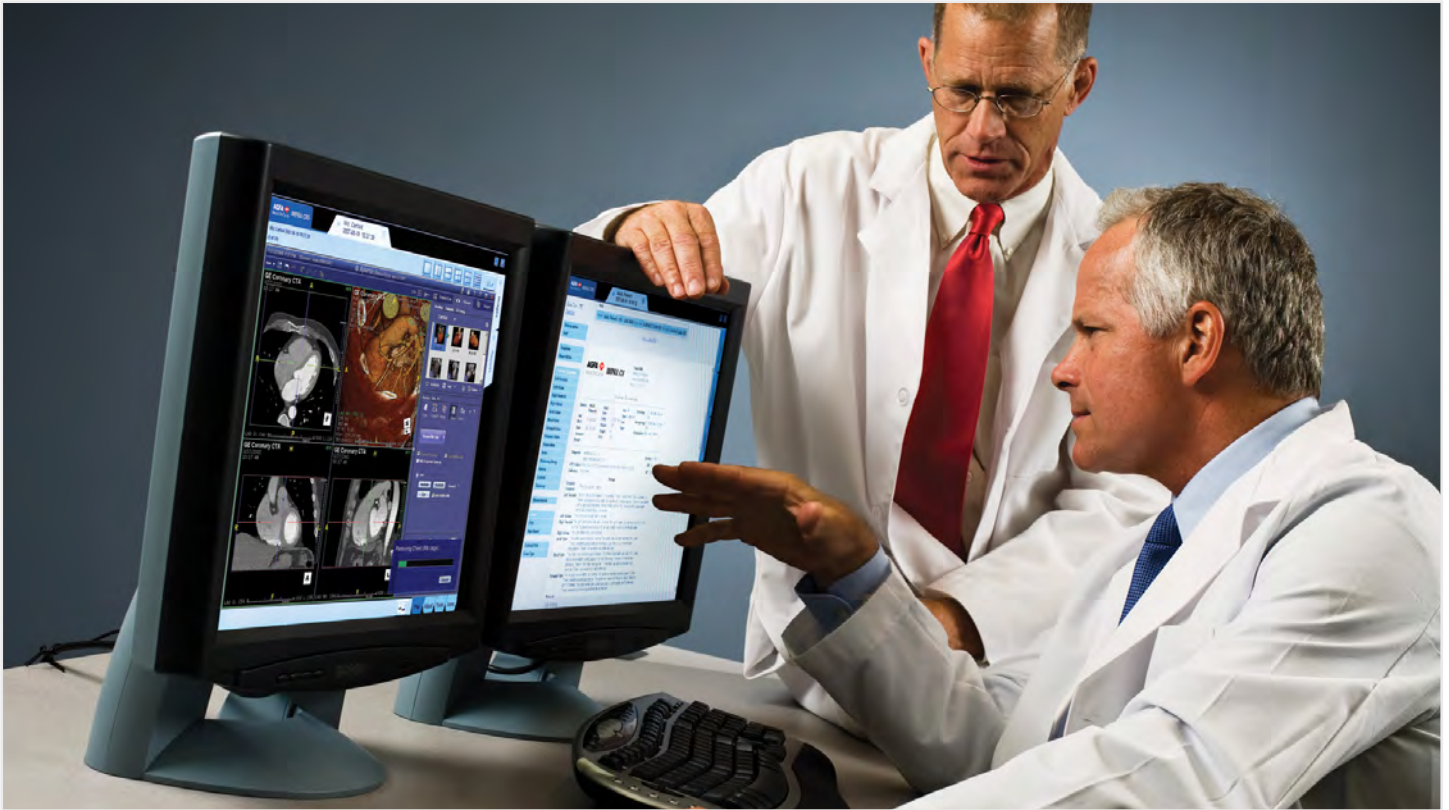
- Working knowledge of Microsoft Windows operating systems
- Thorough understanding of all radiology modalities and clinical workflow, DICOM and HL7

Credits:

24 ASRT Category A

For additional course information, agendas, registration or for booking a class, please send an email request to agfatraininginfo@agfa.com.

Cardiovascular System Administration Class



Course Description:

The IMPAX Cardiovascular System Administration Course provides a comprehensive clinical and technical overview of all aspects of the IMPAX Cardiovascular (CV) solution. Topics include system function, operation and maintenance. The course offers detailed instruction on the clinical use of the system and provides extended hands-on practice with the user interface. The course will focus on the various applications in the Agfa IMPAX CV solution.

Participants will learn how to perform:

- Advanced tasks in the Cardiology Review Station and Reporting
- Demographic changes and merge/splits
- Report package tailoring

The course also provides a detailed view of the internal data architecture, system functionality and components. Instructors will explain how data flows through our IMPAX cardiology solution, how to troubleshoot basic connectivity issues, and how to perform administrative fixes on the database through our various web-based tools.

Target Audience:

This course is intended for Lead Technologists, PACS Administrators, BioMed Technicians, Super Users and IT Administrators

Distance Learning Program



Course Description:

Agfa HealthCare provides a broad array of online learning courses as well as site specific webinars customized to meet your training needs. Depending on the session, the Distance Learning courses may be offered as a live webinar, virtual training, computer based training, video conferencing, or pre-recorded e-learning module. Our continuing education program is designed to help our customers meet their continuing education requirements while expanding their knowledge with the most up to date product support, configuration and troubleshooting information on specific Agfa HealthCare products.

All sessions offer ASRT approved CE Category A credits and run 60 minutes or less, unless otherwise noted. These courses are listed at a discount for Agfa HealthCare customers only and some are complimentary while still providing CE credits. In addition to the extensive list of course offerings, customers are encouraged to send in topics that they would like to see listed in upcoming sessions.

Available Sessions:

- Audit Manager
- IDC Overview
- IMPAX Architecture Overview
- IMPAX Maintenance Overview
- IMPAX Configuration Part 1:
 - Users and Roles/Preferences
- IMPAX Configuration Part 2:
 - Stations/Services/Printers
- IMPAX Administration Tools Part 1
- IMPAX Administration Tools Part 2
- IMPAX RIS Application Overview
- IMPAX Scheduling
- IMPAX Business Intelligence
- NX Client Overview

IMPAX Training by Role:

- Technologist
- Clinician
- Enterprise User

Clinical Applications:

- IMPAX Volume Viewing

Site Specific Webinars:

- Hanging Protocols
- Paperless Workflow
- Shared Workflow
- Alternate QC Process
- Body Part and Specialty Table Configuration

For an up to date course list, agenda and pricing, or to request specific training topics, please email agfatraininginfo@agfa.com.

Corporate Training Center Locations



Greenville Training Center

Center Location: Agfa HealthCare
10 South Academy St.
Greenville, SC 29601

Hotel: Hyatt Regency Greenville
220 North Main Street
Greenville, SC 29601
864-235-1234

Airport: Greenville/Spartanburg International (GSP)

Toronto Training Center

Center Location: Agfa HealthCare
77 Belfield Road
Toronto, Ontario,
M9W 1G6, Canada

Hotel: Doubletree by Hilton
655 Dixon Road
Toronto, Ontario
M9W 1J3, Canada
416-244-1711

Airport: Toronto Pearson International Airport (YYZ)

Westerly Training Center

Course Location: Agfa HealthCare
1 Crosswind Road
Westerly, RI 02891

Hotel: Residence Inn
40 Whitehall Ave
Mystic, CT 06355
860-536-5150

Airport: T.F. Green Airport (PVD)

Hilton Mystic
20 Coogan Blvd.
Mystic, CT 06355
860-572-0731

Greenville Training Center, Greenville, South Carolina



Greenville, South Carolina provides a unique and diverse atmosphere of beautiful scenery, high class dining, entertainment, art museums, and leisure activities. From beautiful mountain overlooks, including Cherokee Foothills Scenic Highway, and Liberty Bridge in Falls Park, nature shows its own beauty. Mice on Main, based on the popular children's book, Goodnight Moon, is a unique popular local attraction that provides a special scavenger hunt through downtown to several local areas of interest. It was created specifically for Greenville by a local student and local sculptor and all proceeds from books, t-shirts, and games are donated to a charity for Greenville as well.

West End Historic District is a refurbished section of Main St. that stretches from the striking glass façade of the River Place complex down. Local artisans with crafts from sculpture to jewelry can be found at Art Crossing at the River and The Museum of Art and Gallery which are located at Heritage Green along with the Greenville Library, Upcountry Museum, Bob Jones University, Old Masters paintings and decorative arts and furniture. Downtown is host to 85 different restaurants varying from high class dining to your local pub and bar. Greenville Drive is a mini replica of Boston's Fenway Park and is a class A affiliate of the Boston Red Sox. Most anything can be found in Greenville, SC that will entertain a wide variety of interests or needs.

www.greenvillesc.gov

Westerly Training Center, Westerly, Rhode Island



Westerly is located on Route One, near I-95, yet offers nearly seven miles of white sandy shore. Discover the most pristine beaches on the east coast, from the unspoiled beauty of Napatree Point, to the exciting waves found in Misquamicut Beach, with its summer music scene and family friendly water activities. Nearby Watch Hill offers historic landmark community of gabled cottages and spectacular, grand Victorian homes are nestled in the hills overlooking Block Island Sound and Little Narragansett Bay. Discover the famed historic flying horse carousel, explore picturesque lighthouse grounds, and

scour the fine quality boutiques for unique treasures. There are outstanding eateries in the village and accommodations that include charming inns and the spectacular Ocean House resort.

www.visitwesterly.com

www.mystic.org

www.westerlychamber.org

Toronto Training Center, Toronto, Ontario



Canada's most cosmopolitan city is situated on beautiful Lake Ontario, and is the cultural heart of south central Ontario and of English-speaking Canada. A walk along Toronto's waterfront leads to beaches, marinas, boating facilities, parkland, bike trails, and tennis courts. The heart of the city is adorned with millions of plants and trees. The city has been called the Hollywood of the North because of the number of movies and television shows that are filmed within the city. The retail sector is enormous, with many major shopping centers in and around the city.

For the finest retail and boutique shopping head to Bloor Street and Yorkville to be among the rich and trendy. To be a total tourist, take a trip up the CN Tower and stand on the glass floor. To see the historic side of the city, check out the St. Lawrence Market and the Distillery District, just east of the financial district. Here you will find art galleries, pubs, fine dining, bars, and unique interior décor shops. There are also miles of paths for running and biking, easy access to golf, tennis and swimming in summer and to skiing and ice skating in winter.

www.seetorontonow.com

About Agfa HealthCare

Agfa HealthCare, a member of the Agfa-Gevaert Group, is a leading global provider of diagnostic imaging and healthcare IT solutions. The company has nearly a century of healthcare experience and has been a pioneer on the healthcare IT market since the early 1990's. Today Agfa HealthCare designs, develops and delivers state-of-the-art systems for capturing, managing and processing diagnostic images and clinical/administrative information for hospitals and healthcare facilities, as well as contrast media solutions to enable effective medical imaging results.

For additional course information, agendas, registration or for booking a class, please send an email request to **agfatraininginfo@agfa.com**.

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